

Serving The Community



Making a service query

If you have a service query about a member of our team or our services please complete this form and fax it to **0870 855 3561** or email it to us at info@jbw.co.uk, or alternatively post it to us at; Service Queries, JBW Enforcement Ltd, PO Box 50218, London, EC2A 3WR. A member of our Service Queries Department Will respond to you within 10 days of your correspondence being received.

About you
Title:
Surname:
First Name:
Address:
Postcode:
Telephone:
Email:

Case Details
Reference Number:
PCN number:
Names of Parties Involved:

What aspects of our service are under query? (Please state Name)
Bailiff:
Office Staff Member:
Other. E.g. legislative Framework, third party. Please State:

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Your query



Please provide full details of your service query.

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We want to find out if we are giving as good a service as we can to *all* correspondents. To help us do this, please fill in this form and send it to us.

This information will not affect the way your service query is handled.

Ethnic Group: (Please Mark X where appropriate)

White
British
Irish
Any other White background
Mixed
White and Black Caribbean
White and Black African
White and Asian
Any other mixed background
Asian or Asian British
Indian
Pakistani
Bangladeshi
Any other Asian background
Black or Black British
Caribbean
African
Any other Black background
Chinese
Chinese
Other Ethnic group
Any other group

Sex: Male/Female
Age
Are you registered as Disabled? Yes/No